



[Pivotal Optics] Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Pivotal Optical Transceivers

Report Date: 1/3/2024

Product Description: OEM Compatible Transceivers

Contact Information: E: dalmaviva@pivotaloptics.com P: 518-944-9848

Notes: Pivotal offers compatible transceivers for over 90 OEM Platforms.

This includes Optics ranging from 1G-400G including, CWDM, DWDM, BIDI, Coherent and GPON.

All optics come with a lifetime warranty.

Datasheets are available upon request for each individual optic.

Evaluation Methods Used: All our optics are tested and coded in house before being shipped and follow the following steps:

- EEPROM testing
 - This is where we test our EEPROM firmware requirements ensuring we can code to the various locations for platform compatibility.
- Scope
 - Check that we did not receive parts already contaminated.
- Transmitter Optical Power
 - In this test, the power and wavelength of the laser is verified using a spectral analyzer.
- Link
 - This includes initial link along with link restoration on fiber pull and hard/soft reboot.
- DDM
 - Verify proper thresholds and live values for temperature, voltage, laser Bias, Tx Power, and Rx power.
- Receiver Sensitivity/BER
 - Test the minimum receive power that the transceiver will operate free from errors.
- Loop length dispersion testing
 - Loop Length Dispersion Testing measures a transceivers BER considering the impact of both dispersion and attenuation.
- 24-hour Traffic Test (EXFO)
 - Run 100% throughput over max specified fiber length.
- Receiver overload testing
 - Test the maximum receive power that the transceiver will operate free from errors

- Verify laser turn on – Laser turn on is typically used as a quick indicator of a transceivers base compatibility.
- Link and observe system for error free operation – Errors consist of anomalies that severely impact a transceivers operation. Pivotal transceivers should never flag compatibility or third-party alarms. Things that may flag errors include:
 - I2C Communication Failures
 - Electrical and/or Pin Timing Issues
 - Code Issues resulting in host rejection and/or disabled interfaces
 - Critical deviations from optical or electrical operating specifications
 - Missing information compared to the OEM transceiver
- Verify Host Recognition – Host recognition consists of determining if a part is recognized correctly. Successful recognition indicates a transceiver is communicating correctly with the host device. Parameters directly observed include:
 - Revision, Serial Number, OEM Part ID, CLEI, length, wavelength, vendor name, vendor part number, and additional compliances.
- Verify DDM
 - Transmit Power and Laser Bias
 - Receive Power
 - Temperature
 - Voltage

Applicable Standards/Guidelines

We base our initial reviews on the primary standards which our manufacturers follow. This includes reviews of the manufacturer datasheets and DVT reports to ensure the product meets MSA/IEEE standards.

Work with the manufacturer to ensure their firmware for the EEPROM matches our needs since we do compatibility coding in-house.

Once parts are received, we perform lab testing for final approval.

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>1.3.2 Meaningful Sequence (Level A)</p>	<p>Web: N/A</p>	<p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Electronic Docs: Software: Authoring Tool:
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: N/A Electronic Docs: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Authoring Tool:</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: N/A Electronic Docs: N/A Software: N/A</p>	<p>Web: Electronic Docs: Software:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: N/A	Authoring Tool:
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p>	Web: N/A	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Electronic Docs: Software: Authoring Tool:
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: N/A Electronic Docs: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Authoring Tool:</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: N/A Electronic Docs: N/A Software: N/A</p>	<p>Web: Electronic Docs: Software:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Authoring Tool: N/A	Authoring Tool:
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: N/A Electronic Docs: N/A Authoring Tool: N/A	Web: Electronic Docs: Authoring Tool:
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: N/A Electronic Docs: N/A Authoring Tool: N/A	Web: Electronic Docs: Authoring Tool:
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Electronic Docs: Software: Authoring Tool:

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
1.2.8 Media Alternative (Prerecorded) (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
1.2.9 Audio-only (Live) (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
1.4.6 Contrast (Enhanced) (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
1.4.7 Low or No Background Audio (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
1.4.8 Visual Presentation (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
1.4.9 Images of Text (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
2.1.3 Keyboard (No Exception) (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:

Criteria	Conformance Level	Remarks and Explanations
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: N/A	Web:

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	N/A	
302.2 With Limited Vision	N/A	
302.3 Without Perception of Color	N/A	
302.4 Without Hearing	N/A	
302.5 With Limited Hearing	N/A	
302.6 Without Speech	N/A	
302.7 With Limited Manipulation	N/A	
302.8 With Limited Reach and Strength	N/A	
302.9 With Limited Language, Cognitive, and Learning Abilities	N/A	

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	N/A	
402.2.2 Transactional Outputs	N/A	
402.2.3 Speech Delivery Type and Coordination	N/A	
402.2.4 User Control	N/A	

Criteria	Conformance Level	Remarks and Explanations
402.2.5 Braille Instructions	N/A	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	N/A	
402.3.2 Non-private Listening	N/A	
402.4 Characters on Display Screens	N/A	
402.5 Characters on Variable Message Signs	N/A	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	N/A	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	N/A	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	N/A	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	N/A	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	N/A	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	N/A	
407.3.2 Alphabetic Keys	N/A	
407.3.3 Numeric Keys	N/A	
407.4 Key Repeat	N/A	
407.5 Timed Response	N/A	
407.6 Operation	N/A	
407.7 Tickets, Fare Cards, and Keycards	N/A	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	N/A	
407.8.1.1 Vertical Plane for Side Reach	N/A	
407.8.1.2 Vertical Plane for Forward Reach	N/A	
407.8.2 Side Reach	N/A	
407.8.2.1 Unobstructed Side Reach	N/A	
407.8.2.2 Obstructed Side Reach	N/A	
407.8.3 Forward Reach	N/A	

Criteria	Conformance Level	Remarks and Explanations
407.8.3.1 Unobstructed Forward Reach	N/A	
407.8.3.2 Obstructed Forward Reach	N/A	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	N/A	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	N/A	
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	N/A	
408.3 Flashing	N/A	
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	N/A	
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	N/A	
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	N/A	
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	N/A	
412.2.2 Volume Gain for Non-Wireline ICT	N/A	
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	N/A	
412.3.2 Wireline Handsets	N/A	
412.4 Digital Encoding of Speech	N/A	
412.5 Real-Time Text Functionality	N/A	
412.6 Caller ID	N/A	
412.7 Video Communication	N/A	
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	N/A	
412.8.2 Voice and Hearing Carry Over	N/A	
412.8.3 Signal Compatibility	N/A	
412.8.4 Voice Mail and Other Messaging Systems	N/A	
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	N/A	

Criteria	Conformance Level	Remarks and Explanations
413.1.2 Pass-Through of Closed Caption Data	N/A	
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	N/A	
414.1.2 Other ICT	N/A	
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	N/A	
415.1.2 Audio Description Controls	N/A	

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	N/A	
502.2.2 No Disruption of Accessibility Features	N/A	
<u>502.3 Accessibility Services</u>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	N/A	
502.3.2 Modification of Object Information	N/A	
502.3.3 Row, Column, and Headers	N/A	
502.3.4 Values	N/A	
502.3.5 Modification of Values	N/A	
502.3.6 Label Relationships	N/A	
502.3.7 Hierarchical Relationships	N/A	
502.3.8 Text	N/A	
502.3.9 Modification of Text	N/A	
502.3.10 List of Actions	N/A	
502.3.11 Actions on Objects	N/A	
502.3.12 Focus Cursor	N/A	
502.3.13 Modification of Focus Cursor	N/A	
502.3.14 Event Notification	N/A	
502.4 Platform Accessibility Features	N/A	

Criteria	Conformance Level	Remarks and Explanations
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	N/A	
503.3 Alternative User Interfaces	N/A	
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	N/A	
503.4.2 Audio Description Controls	N/A	
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	N/A	
504.2.2 PDF Export	N/A	
504.3 Prompts	N/A	
504.4 Templates	N/A	

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<i>601.1 Scope</i>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	N/A	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	N/A	
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	N/A	
603.3 Accommodation of Communication Needs	N/A	

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.