



## PureStorage Accessibility Conformance Report

*VPAT® Version 2.4*

*PureStorage FlashArray Software*

### **PureStorage**

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## Name of Product/Version

**Name of Product:** FlashArray Software

**Version:** 6.3.1

## Product Description

This product is the PureStorage FlashArray Software web application.

## Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **PureStorage FlashArray Software** as of **June 24, 2022** and is only valid for the version and date it was tested.

## Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2022, NVDA 2022.1, Freedom Scientific ZoomText 2022, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed with this assistive technology on Chrome and Firefox on Windows 11.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                       | Included In Report                                |
|--|---|
| <a href="#">Web Content Accessibility Guidelines 2.0</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.1</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |

|   |     |
|---|-----|
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>   | Yes |
| <a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V3.1.1 (2019-11) | No  |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| <p><b><u>1.1.1 Non-text Content</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                                     | Partially Supports | Some images have alternative text. Some images, charts, and graphical buttons do not have alternative text.   |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>              | Not Applicable     | No time-based media present.  |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                               | Not Applicable     | No time-based media present.  |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not Applicable     | No time-based media present.  |
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                               | Partially Supports | <p>Pages do not contain a top-level heading and subheadings are not used.</p> <p>Data tables associate header cells with data cells.</p> <p>Some combo boxes, edit fields, and checkboxes are not explicitly labeled.</p> |
| <p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                                  | Supports           | Correct reading sequences can be programmatically determined.   |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--------------------|---|
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports           | Instructions and content do not rely solely on sensory characteristics of components.   |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>            | Supports           | Color is not used as the sole means of conveying information.   |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>           | Not Applicable     | No videos or audio recordings launch automatically when a page is loaded.   |
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>                | Partially Supports | Some functions of the application are keyboard operable.<br><br>Some controls (e.g., toggles, tooltips, dropdowns) are not keyboard operable. |
| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>        | Supports           | The application does not contain a keyboard trap.   |
| <p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>   | Supports           | One-character shortcuts are not used.   |
| <p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>       | Supports           | The application timeout can be disabled.  |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| <p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Partially Supports | The Dashboard page contains auto-updating graphs that cannot be paused or stopped.   |
| <p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>  | Supports           | Flashing or blinking does not occur in the prohibited range.                         |
| <p><a href="#">2.4.1 Bypass Blocks</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Does Not Support   | The main menu does not have a skip to content link.                                  |
| <p><a href="#">2.4.2 Page Titled</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Partially Supports | Application pages all contain the same title.  |
| <p><a href="#">2.4.3 Focus Order</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Supports           | Focus order follows reading order.   |
| <p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Supports           | The purpose of each link can be determined from the link text together with context. |
| <p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>  | Not Applicable     | Multipoint or path-based gestures are not used.                                      |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| <p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>   | Supports           | Pointer functionality is not triggered by down-events.   |
| <p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>  | Partially Supports | <p>For user interface components with labels, the accessible name contains the text that is presented visually.</p> <p>Some combo boxes, edit fields, and checkboxes contain a visible label and are not programmatically labeled.</p> |
| <p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>   | Not Applicable     | The application does not contain device or user motion functionality.  |
| <p><a href="#">3.1.1 Language of Page</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>     | Supports           | The default human language can be programmatically determined.   |
| <p><a href="#">3.2.1 On Focus</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>             | Supports           | Gaining focus on components does not initiate a change of context.   |
| <p><a href="#">3.2.2 On Input</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>             | Supports           | Changing the setting of user interface components does not automatically cause a change of context.  |
| <p><a href="#">3.3.1 Error Identification</a> (Level A)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports           | Error messages are displayed on forms when fields are empty or improperly formatted.   |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| <p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Partially Supports | Visual labels or instructions are provided for some components. Some login and search fields do not contain a visible label.   |
| <p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                | Partially Supports | The application shows parsing errors when running a markup validation service.   |
| <p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>      | Partially Supports | <p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>Some components (e.g., tabs, combo boxes, edit fields, checkboxes, dropdown menus, toggle controls) do not provide some required information (e.g., name, role, state).</p> |

**Table 2: Success Criteria, Level AA**

| Criteria  | Conformance Level | Remarks and Explanations     |
|---|-------------------|------------------------------|
| <p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                 | Not Applicable    | No time-based media present. |
| <p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Not Applicable    | No time-based media present. |



| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--------------------|---|
| <p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>  | Supports           | The application does not restrict content to a single orientation.  |
| <p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>   | Not Applicable     | User personal information is not requested.   |
| <p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul> | Partially Supports | Some areas of the application meet the required contrast ratios.<br><br>Some areas (e.g., main menu links, table headers, buttons) do not meet the required 4.5:1 contrast ratio.                     |
| <p><b><u>1.4.4 Resize text</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>        | Partially Supports | Text can be resized without loss of content or functionality in some areas. Some menu text becomes truncated after 150% resize.   |
| <p><b><u>1.4.5 Images of Text</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>     | Supports           | Images of text are not used.  |
| <p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>  | Partially Supports | Pages reflow for some zoom and screen sizes up to approximately 150% zoom. Pages do not reflow after reaching some zoom levels or screen sizes.   |
| <p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>   | Partially Supports | Some icons do not meet the minimum contrast ratio of 3:1.   |
| <p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>  | Partially Supports | No loss of content occurs by setting style properties to meet the text spacing requirement on some pages. Some menu items and Settings links become truncated with text spacing style properties set. |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| <p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>  | Partially Supports | Hover content (e.g., tooltips) does not allow for dismissal of the popup content.   |
| <p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>             | Supports           | There are multiple ways to navigate to many pages throughout the application; this includes the ability to search.  |
| <p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Supports           | Headings and labels describe topic or purpose.  |
| <p><b><u>2.4.7 Focus Visible</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Partially Supports | There is a clear indication of focus where there is keyboard operability in some areas. The main menu and tabs do not show visual focus when tabbed to with a keyboard. |
| <p><b><u>3.1.2 Language of Parts</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Supports           | The default human language can be programmatically determined.  |
| <p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>     | Supports           | Consistent navigation occurs throughout the application.  |
| <p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports           | There is consistent identification of components.   |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| <p><a href="#">3.3.3 Error Suggestion</a> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>                          | Supports          | Required fields notify the user if there is no input. Error messages indicate that fields are improperly formatted or non-numeric. |
| <p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul> | Not Applicable    | Application does not cause legal commitments or financial transactions to occur for the user.                                      |
| <p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)<br/>                     Also applies to:<br/>                     Revised Section 508 – Does not apply</p>   | Does Not Support  | Error messages cannot be programmatically determined without receiving focus.  |

### Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria](#) (FPC)

| Criteria             | Conformance Level  | Remarks and Explanations   |
|----------------------|--------------------|--|
| 302.1 Without Vision | Partially Supports | <p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p> |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| 302.2 With Limited Vision                                      | Partially Supports | <p>The application is partially keyboard operable.</p> <p>The application provides name, role, state, and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some areas of the application have low contrast ratios.</p> |
| 302.3 Without Perception of Color                              | Supports           | Color is not used as the sole means of conveying information.  |
| 302.4 Without Hearing  | Supports           | The application does not require user hearing.   |
| 302.5 With Limited Hearing                                     | Supports           | The application does not require user hearing.   |
| 302.6 Without Speech   | Supports           | Does not require user speech.  |
| 302.7 With Limited Manipulation                                | Partially Supports | The application is partially keyboard operable.  |
| 302.8 With Limited Reach and Strength                          | Partially Supports | The application is partially keyboard operable.  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports           |  |

## Chapter 4: [Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 5: [Software](#)

Notes: This product is web-based and therefore this section is not applicable to the product.

## Chapter 6: [Support Documentation and Services](#)

| Criteria   | Conformance Level                    | Remarks and Explanations   |
|--|--------------------------------------|--|
| <b>601.1 Scope</b>   | Heading cell – no response required  | Heading cell – no response required  |
| <b><a href="#">602 Support Documentation</a></b>                 | Heading cell – no response required  | Heading cell – no response required  |
| 602.2 Accessibility and Compatibility Features                   | Supports                             | The documentation is in electronic format and can be converted to other formats. |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.0</a> section | See information in WCAG section  |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                             | The documentation is in electronic format and can be converted to other formats. |
| <b><a href="#">603 Support Services</a></b>                      | Heading cell – no response required  | Heading cell – no response required  |
| 603.2 Information on Accessibility and Compatibility Features    | Does Not Support                     | No accessibility statement is provided.  |
| 603.3 Accommodation of Communication Needs                       | Supports                             | Support services accommodate end users with disabilities.                        |

## Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **PureStorage FlashArray Software** as of **June 24, 2022** and is only valid for the version and date it was tested.

This document is for informational purposes only, and Accessibility Partners makes no warranties, express or implied, in this document.